



**Dental Benefit
Providers**

Re: Action required: Complete the New York cultural competency training by Dec. 31, 2024

To remain compliant with the New York Department of Health requirement, you'll need to complete the annual New York cultural competency training by Dec. 31, 2024.

Reason for training

All of our participating health care professionals who have regular and essential contact with our Medicaid members are required to complete the training every calendar year.

Complete the training

- Visit uhcdental.com/provideracademy > State-specific training page > New York
- Click the New York Specific Cultural Competency Training – Required training
- Start course to complete the attestation form and submit
- Click the link found on the next page. You will be directed to the U.S Department of Health and Human Services website to register and complete the training.

Already completed the training in 2024?

Follow the instructions above and submit the attestation form only to confirm that you've completed the training.

We're here to help

If you have questions, please call Provider Services at **800-304-0634**.

Sincerely,

The UnitedHealthcare Team on behalf of Dental Benefit Providers, Inc.