

Credentialing guidelines

UnitedHealthcare Dental partners with Skygen Dental HUB to help make initial credentialing and recredentialing seamless.

The Skygen platform is designed specifically for dental professionals to help you meet industry requirements quickly and efficiently.

Skygen Dental HUB benefits

- One application for all 50 states – no need to complete multiple forms
- Real-time verification as you complete your application
- Automatic reminders so your credentials stay current

The Skygen portal allows you to:

- Complete credentialing application including attestation, professional liability insurance, state, anesthesia, CDS and DEA licenses when applicable
- Enter the name of an alternate prescriber in the Skygen HUB application if you do not carry a DEA number
 - When an alternative prescriber is not available, enter the details in the DEA open text field within the Skygen Dental HUB application
 - Notify your UnitedHealthcare representative you're requesting a DEA exception

Contracting documents

Information collected outside the Skygen Dental HUB may include:

- Sedation/anesthesia information or supplemental form
- Provider agreement, signed and dated
- W-9, signed and dated
- Plan summary(s), initialed and dated
- Billing National Provider Identifier (NPI) number
 - If applying to participate with Medicaid plans, please indicate the NPI number registered with the state as the Billing NPI number for this location
- American Disability Act (ADA) survey (location and/or practitioner, if joining Medicaid network)

Getting started is simple

Visit dentalhub.com to access the Quick Start Guide or register for a webinar to learn more.



*Please note

Non-prescribing practitioners with prescriptive authority may be credentialed without a DEA number. The Skygen portal will prompt providers without a DEA number to indicate the practitioner who will prescribe on their behalf.

The prescribing practitioner may be in the same or another practice, as long as they are a participating provider. For DHMO participation, the prescribing practitioner must be located within the same practice as the applicant.

We're here to help

If you have questions or need information about our credentialing guidelines or process, please reach out to us at **800-822-5353**.