Payment options

Dental providers: Choose how you get paid

Dental Benefit Providers, Inc. (DBP) of California, a UnitedHealthcare company, offers multiple payment options so you can choose what works best for your office. These options are available regardless of participation status. Your entire practice may opt in or out of your selected payment method at any time for all DBP of California plans you're contracted with in accordance with California Senate Bill 386. If you do not select a payment method, payments will default to paper check.

Available payment modalities

ePayment Center (ACH)

Fast primary payments can help improve cash flow and speed up secondary filing/patient collections.

- No charge to enroll
- Access payment remittance 24/7
- Download remittances in various formats (e.g., 835, CSV, PDF)
- Store payment remittances securely online
- Register at **UHCdental.epayment.center/registration**

Questions about ePayment? Contact 855-774-4392 or **help@epayment.center**.

Virtual credit cards

Virtual credit card (VCC) payment is a digital credit card that allows secure payment to your dental office.

- No charge to enroll
- Interchange and other third-party fees apply
- Enables you to receive payments by one-time use card delivered via download or fax
- Payment summary download for easier recordkeeping
- Register for VCC at **provider.zelispayments.com/registration**
  - You can opt in or out at any time

Paper check (default method)

If you don't select a different payment method, payment defaults to paper checks.

- No charge to enroll
- Payment is sent via USPS first class mail in 5-7 business days
- Contact Zelis to opt in or out at 877-828-8770
  - You can opt in or out at any time

Questions about VCC or paper checks? Contact Zelis at 877-828-8770 or **info@zelispayments.com**.

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ZAPP Edge by Zelis

ZAPP Edge enables providers to receive claim payments and remittance data from more than 550 payers in 1 place. This helps streamline payment posting and reduces administrative burden.*

Key benefits

- **1 login, 550+ payers**
  - Access claim payments and remittance data through a single, secure platform
- **Automated remittance delivery**
  - 835 files are sent directly to your clearinghouse, eliminating manual downloads and reducing delays
- **Enhanced reporting and insights**
  - View real-time reporting on denials and accounts receivable trends in the portal

Contact Zelis at 855-496-1571 to enroll.

*There is an additional charge for using ZAPP Edge by Zelis. The fee amount is determined by your agreement with Zelis. DBP receives no amount of remuneration or other benefit in connection with your enrollment in ZAPP Edge, and there is no sharing of profit, fee arrangement or board composition between DBP and Zelis in connection with this payment method.

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