

# Medicare information for dental providers

We appreciate the excellent service you provide to our Medicare Dental membership, and we are committed to making it easy to work with us and our plans.

## Quick tips



**You can find provider information on the BACK of the member's universal medical ID card.**

This includes the website and phone number to verify eligibility and benefits or to get answers to other questions.



**Check out the Medicare quick reference guide at UHCdental.com.**

It has detailed answers to questions about UnitedHealthcare Dental Medicare Plans, including information about covered codes and prior authorizations.



**UnitedHealthcare Dental Medicare plans pay on PPO FEE SCHEDULES.**

Most Medicare Advantage plans pay on a PPO fee schedule, even when the Medical ID card says HMO.

If you participate in the UnitedHealthcare Dental Dual Complete Network for AZ, FL, NY or PA, or the CA DHMO Network, then you will be paid on different fee schedules.

## Access the correct provider portal

Select Medicare Advantage plans use [UHCdental.com](https://UHCdental.com) and others use [UHCdentalproviders.com](https://UHCdentalproviders.com). Check the quick reference guide to identify which portal to use to check eligibility and submit claims for each plan.

The screenshot shows the UnitedHealthcare Dental Benefit Providers portal. The header includes the UnitedHealthcare logo, 'Dental Benefit Providers', and navigation links for 'Members', 'Find a Dentist', and 'Sign In'. The main content area features a large graphic of a dental chair and the text 'Welcome to UnitedHealthcare Dental Provider Portal'. Below this is a 'Latest updates' section with a warning icon and text regarding support for members and providers affected by tornadoes in Arkansas, Illinois, Kentucky, and Tennessee. It also includes an 'Important update on COVID-19' section with a warning icon and text about protecting the health of members and providers, mentioning CDC guidance and the American Dental Association (ADA).

The screenshot shows the UnitedHealthcare Dental Benefit Providers login page. The header includes the UnitedHealthcare logo, 'Dental Benefit Providers', and navigation links for 'Members', 'Find a Dentist', and 'Sign In'. The main content area features a large graphic of a dentist and a young girl looking at a tablet, with the text 'Welcome to the UnitedHealthcare Dental Provider Portal'. Below this is a paragraph describing the portal as a real-time, secure, online tool. There are two main sections: 'Returning Users' with a login form for Username and Password, and 'Important update on COVID-19' with text about protecting the health of members and providers, mentioning CDC guidance and the American Dental Association (ADA). A 'PROVIDER ALERTS' section lists links for Arizona, Hawaii, Indiana, and New York providers.

\* In Dual Special Needs Plans (DSNP), the members are eligible for both Medicare and Medicaid.



**Dental Benefit Providers®**