Enhanced dental benefits

Frequently asked questions

Overview

On Jan. 1, 2024, we'll be changing the coverage for core buildups, free soft tissue grafts and composite restorations for eligible members on UnitedHealthcare commercial plans.

The following dental services will be covered:

- D2391-D2394, resin-based composite posterior restorations
- D2949, restorative foundation
- D4278, free soft-tissue graft procedure



Who can answer additional questions about the enhanced dental benefits and coverage?

Please contact Customer Service at **800-822-5353**.

Frequently asked questions

Will the enhanced dental benefits apply to all UnitedHealthcare commercial plans?

The enhanced dental benefits will apply to most of our commercial dental plans. To confirm the enhanced benefit for eligible members:

- Sign into UHCdental.com
- · Enter the member's information using the Eligibility Search
- Click the Fee Schedule to view the dental services that are covered in the member's plan

Will the enhanced dental benefits apply to Medicare Advantage plans?

Medicare Advantage L6 plans already include these enhanced dental benefits and will continue to be covered.

How will the enhanced dental benefits impact the claim submission and payment process for these dental services?

- D2391-D2394, resin-based composite posterior restorations, should be submitted as you would today when
 these dental services are rendered to patients. They will be added as covered codes and paid based on
 actual submitted codes. Alternate amalgam restorations will not be applied.
- D2949, restorative foundation, gives you additional flexibility to treat patients when there is need for restorative
 material to be placed in the tooth. It will be added as a covered code and combined with the coverage for
 D2950. Core buildup will be paid and processed using the review standards that are used for D2950.
- D4278, free soft tissue graft procedure, each additional contiguous tooth, should be submitted when rendered to patients. It will be added as a covered code and combined with the coverage of D4277, free soft tissue graft procedure, first tooth. D4278 will be paid and follow the same processing protocol as D4277.

